



The Goldberger Co.  
36 West 25th Street 14th Fl  
New York, NY 10010  
Tel: 212.924.1194  
[www.goldbergertoy.com](http://www.goldbergertoy.com)

## Goldberger Lifetime Guarantee: Repair or Refund

Send Your Doll To The Closest Address (Postage Paid By You). UPS is preferred.  
US dolls allow 4-5 weeks. Foreign dolls allow 5-8 weeks. (Allow 3-4 weeks for receipt)

The Goldberger Co. Lifetime Guarantee  
36 West 25th Street, 14th floor  
New York, New York, 10010

Goldberger Int'l. Ltd. Lifetime Guarantee  
C/O Warwick Duggan  
Middle Harbour Investments Pty Ltd.  
38 Bower Street  
Sidney, N.S.W. Australia 2095

Date: \_\_\_\_\_

Name: \_\_\_\_\_

Address \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone: \_\_\_\_\_ Email: \_\_\_\_\_

Enter The BB# for your request. The BB# is on the sewn-in Guarantee label.

Request Repair For BB# \_\_\_\_\_

Request Refund For BB# \_\_\_\_\_

*NOTE: We must have BB# to identify the doll, for repair or refund.*

### 1. SEND THE DOLL With This Form:

Customer pays shipping costs to us, Goldberger pays return shipping costs. UPS is the fastest, most reliable way to return dolls. If sending by Parcel Post we recommend you get a proof of delivery. Please keep a copy for your records.

2. We will refund the average Retail Price. All refunds will be in US currency. (or Australian Dollars)

3. Repairs will be made with the closest equivalents we have available. If nothing is available for repair or replacement, then a refund will be issued using the chart above.

4. If you include an email address, we will notify you when the repair or refund is sent. Otherwise there will be no notification.